



EURO Pricing Effective from 1st January 2024

We offer a full after-sales service for all models of SAS microbial air samplers. This includes free telephone support and advice on fault diagnosis, use and best practices. We provide a recalibration reminder service a month before your unit is due and also have hire units available.

The manufacturer's recommendation is that your SAS sampler should be recalibrated at least annually. An 'As Found' reading will be taken on receipt of your instrument, followed by a full service and then a final calibration. The certificate will detail the 'As Found' and 'As Left' readings recorded and any adjustments made.

Please ensure that you return all parts of your instrument so that a full operational check can be made on the instrument.

For customers requiring written quotations, please contact Cherwell on 01869 355500 or service@cherwell-labs.co.uk stating the number of units to be serviced.

Recalibration Charges - at Cherwell	
Description - Models	List Price € / Unit
SAS, SAS Compact, Hi-VAC, SAS Super, SAS Isolator (Control unit + one head), SAS ISO	408.00
SAS Isolator – additional heads	207.00
SAS Duo 360	570.00
SAS Pinocchio - flowmeter*	529.00
SAS Pinocchio - pressure gauge*	172.00
Additional time cycle checks	89.00

^{*}SAS Pinocchio Super II and SAS Pinocchio CR units must be sent to Cherwell for service and calibration.

Recalibration Charges - at Customer Site		
Description - Models	List Price € / Unit	
SAS, SAS Compact, Hi-VAC, SAS Super, SAS Isolator (Control unit + one head), SAS ISO	508.00	
SAS Isolator – additional heads	257.00	
SAS Duo 360	726.00	
Additional time cycle checks	89.00	

Labour / Travel Charges	
Description	List Price € / Unit
Factory Repair Time – per hour	133.00
Travel & On-site Time – per hour	172.00
Travel & On-site Time – per day	1139.00
Travel & Subsistence	As quoted

Terms & Conditions

- 1) Please return *all parts* of your air sampler system, including a returns form to our *Service Dept at 7 & 8 Launton Business Centre Murdock Road Bicester OX26 4XB*.
- 2) Free telephone advice will be given to all customers. Please call 01869 355500, ask for our Service Dept and please ensure that all relevant information is to hand.
- 3) Return delivery via a Next Day Service, will be charged. Other arrangements, including the collection of your unit, can be made upon request.
- 4) The above labour rates will be used to calculate any additional costs, including travel to/from a customer site, incurred over and above the service whether it is carried out at our premises or at the customer's premises. Visits outside the UK Mainland will be quoted per job as other travel and subsistence costs will be incurred.
- 5) A limited number of hire units are available for use while your sampler is being recalibrated, please enquire for further details.
- 6) Recalibration and service work will be invoiced upon completion and will become due for payment within 30 days.
- 7) All prices quoted above are in EUROs and exclusive of VAT.
- 8) E&OE

